Florida Water Blast, Inc.

12995 Automobile Blvd. Clearwater, FL 33762 - Wk. # 1-800-966-0614

Florida Water Blast, Inc. warranty procedure and policy is as follows: **orders received with missing parts need to be reported within 48 hours. All warranty replacements require a Florida Water Blast pre-approval before returning merchandise for warranty claim.** Warranty claims without this pre-approval will not receive credit and any freight claims or damages must be reported within 48 hours

PROCEDURE

1. When a customer encounters a warranty problem, call Florida Water Blast and ask for Customer Service. Please have our invoice # and/or unit serial # ready.
2. If a claim is going to be processed, a Return Goods Authorization (RGA) must be obtained before returning the product.
3. This warranty part has to be returned within 30 days to Florida Water Blast, Inc. together with the applicable invoice copies and a copy of the Pre-Approval. Without proof of purchase we are unable to proceed with warranty.
4. Product being returned for warranty consideration is to be shipped prepaid freight. If warranty is approved, product will be returned prepaid freight. In the US, return via UPS Ground. In Canada, return via expedited mail. **DO NOT RETURN ANY THING COLLECT OR IT WILL BE REFUSED.** Please write the Return Goods Authorization # on the outside of the pack age being shipped, along with including a copy of the RGA in side the package.
5. Florida Water Blast, Inc. will review the warranty claim once the merchandise is received, and will advise the customer either of a credit for the merchandise returned, or a rejection of the claim. If rejected, the product will be repaired, billed to the customer.

LIMITATION OF LIABILITY

Subject to government regulations, BE PRESSURE SUPPLY or Florida Water Blast, Inc. liability of any claim, of any kind, including negligence for any loss or damages arising out of, connected with, or resulting from the order, or from the performance or breach thereof, or from the manufacture, sale, delivery, resale, repair, or use of any goods or parts covered by or furnished under an order, shall in no case exceed the price applicable to the goods or parts thereof which gives rise to the claim. In no event shall BE PRESSURE SUPPLY or Florida Water Blast, Inc. be liable for special or consequential damages, including downtime or labor resulting from damage.

POLICY

The forgoing warranty is exclusive lieu of all other conditions or warranties, whether written, oral or implied (including any warranty of merchantability or fitness for purpose).

If it appears, within the specified warranty period, from the date of delivery by the Dealer to the ultimate Purchase, that the goods do not meet the warranty period, all such liability shall terminate.

This warranty does not cover depreciation or damage caused by normal wear, accident, improper maintenance, improper protection in storage, or improper use. The cost of normal maintenance and normal replacement of service items such as belts, lubricant or oils are the Customer's responsibility.

Warranty as set forth in the preceding paragraphs shall not apply to supplier equipment such as engines or electric motors, such being subject to the warranty of their own respective manufacturers. Take them to your nearest warranty depot.

The foregoing shall constitute the sole remedy of the Dealer and the sole liability of BE PRESSURE SUPPLY.

WARRANTY PERIODS

1. All pumps carry a 5 year warranty against manufacturer's defect, except for 2DX & 5DX Cat pumps, which carry a 2 year warranty. Note that this warranty only applies to defective manufacturers workmanship as determined by the applicable manufacturer. This warranty does not apply where customer neglect, abuse, or "normal wear and tear" is involved. Items such as seal and valve kits are not warrantable. Pumps and gearboxes have a 12 month warranty against"normal use"when not commercially used. When commercially used, the warranty period is 90 days.

*0 labor charges are extra & they are not included.

2. Engine warranties are as per manufacturer's warranty policy in the engine owner operator's manual.

3. All other accessories and components, including Whirl-a-Ways and Long Wands, are warrantable for 90 days against manufacturer's defects. Whirl-A-Way heads are warrantable for 6 months, Rotary nozzles are warrantable for ' repair only ' for 30 days from purchase.